



Minutes of meeting with Sandy Bay Management and QRA

6th July 2026

Attendance: Emmett Larner, Linda Shillabeer, Tracey Wakeling, Tracy Clark and Andy Shutler (for part of the meeting)

- 1) CCTV and Pedestrian Gate: TC confirmed that the pedestrian gate and additional CCTV around the park would be live W/C 13th July. TW suggested that the fob pad would be better moved especially for people in wheel chairs etc. TC said that this was already in hand and that management were looking to have a fob pad in a better location. TC will send WApps and emails once this is live
- 2) Landscaping at Shell to Sea Gull: TC confirmed that this area will be top soiled and seeded. Planting may be added at a future date.
- 3) Air Con in Bar: TC stated that they were attempting to source parts for the air con units in the bar, unfortunately, these units are old and parts are not easy to access. However, they are being sourced and TC will report back once she has more information. It was stated by the QRA that the bar area was very hot, that two units can not cope, and that this may well be made worse over the coming fortnight.
- 4) External Waste Lorries using Mermaid Way: TC confirmed that there is no access from the building site area to the refuse area, and so, at this stage the refuse truck must use this route.
- 5) TW stated that there had been a complaint of bins being left out all day after collections had taken place. TC stated that within the Rules of the Park (These are being reviewed) it is not forbidden to leave bins out, but it is forbidden to leave rubbish out. It was accepted that people may put their bins out and then go to work/errands etc. and so the bins may not be put away until later in the day.
- 6) Notice Boards: The upkeep of the notice boards is a QRA responsibility. Years ago the QRA requested these boards. However, it was acknowledged that if the bar



manager does not notify the QRA of new posters being available then the boards will not be updated. Going forward it was agreed that the Notice Board committee member would liaise with Deliah to ensure that the notice boards are kept live.

- 7) Work Vehicles leaving the building site: TC stated that a Banksman was not required for these vehicles. That the vehicles made beeping noises or a loud voice emitted from a recording, to advise that the vehicle was moving in a reverse position.
- 8) Herras Fence at Mermaid: TC stated that this had now been removed, and so cars coming into that entrance area now had more room to manoeuvre into Mermaid Way.
- 9) Late Nights in the Pool: TC confirmed that there would be two later nights per week for Residents only to use the pool. Wednesday and Fridays till 7.30pm are the given nights.
- 10) Sewage Works Update: TC confirmed that she was in dialogue with Enzigo over the smells, they are now looking into this situation. TC is expecting to hear back from them next week. Some residents that have emailed the Sewage Plant directly have received replies, which mainly state that they are doing what they can to minimise the odours.
- 11) New Facilities: AS asked the QRA to speak to the residents to gauge their preferences for the start on site for the new facilities. There would be a 28 day consultation period, so that every resident had a say in this matter. AS stated that the new facilities were of importance and that they would go ahead. AS left the meeting to go to another meeting.
TW asked if there was any chance at all that there could be better quality, interim seating in the bar, as many of the chairs were beyond their sell by date and some very uncomfortable. TC stated that she would look into this, and report back to the QRA, she said that there were chairs at other parks that may be available.
- 12) Shattered Glass: TC was pleased that the maintenance staff had dealt with broken decking glass quickly and efficiently. She reminded the meeting that the glass was



the lodge owners responsibility, and that sadly there was no rhyme or reason sometimes for their demise.

- 13) Re-cycling: TC has a meeting this week with CP Council, to go over the last points on this matter She will report back once this meeting has taken place.
- 14) Planting at Mermaid Way sub Station: TW stated that this was an ongoing item, that had first been raised with the last General Manager. TC agreed that she would speak to the Electricity company to see what distances etc were required away from the sub stations.
- 15) Bar Food: LS raised the lack of salads on the bar menu, and the fact that the salads that were on there were not that interesting. TC suggested that the QRA put forward suggestions of salads that the residents had suggested. Not all suggestions could be provided, but she was happy to look into this further.
- 16) Suggestion Box: TW asked if these suggestions were looked at and if so was any action taken. TC said that yes they were, that they had acted on some suggestions and were in the process of implementing a couple of others. TC would feed back once those items were in place.
- 17) Anti Climb paint was requested last Wednesday 1 st July when discussing questions that had arisen from the chairman's meeting on Monday 29 th June for the gate at Island Drive, this was completed the same day.