

Notes of meeting 27th October 2025.

Tracy Clark General Manager Sandy Bay

Catherine Llewelyn Retail manager

Emmett Larner Chair of RA

Linda Shillabeer Vice Chair of RA



1. Security

All residents should have received a letter explaining the outcome of the belated 28 day consultation. It was noted that the staff morale is being affected, due to residents constantly checking up on them to see if they are on duty at the gate. It's also impacting on their mental health. The RA would ask that residents are mindful of their actions given that the staff concerned have no control over what is happening staff wise at Sandy Bay.

2. Receipts

Residents are handing in letters to management re the proposed pitch fee increase, some are asking for a receipt for this letter TC confirms that a receipt will not be given, however there is CCTV in the reception area that logs all visitors/transactions. TC confirms that all letters handed in are being logged on a spreadsheet to be sent up-to higher management. NB: Many residents are copying in the RA to their refusal letters, and therefore we will confirm the numbers to TC to ensure that she has all information that we have received.

3. Speeding

Tracy has received several complaints and also been given number plates of vehicles. To date Tracy has been in contact with companies of those vehicles which have been identified as speeding, advising if they cannot adhere to the speed limit they will be banned from coming on site. Equally she will be writing to those residents who have been reported.

4. Remembrance Sunday

A Service will be held outside the arcade (as per previous year) unless the weather is bad, and therefore it will be moved to the cow shed.

A member of the clergy will give a short service, also a bugler will play the 'last post' as well as laying wreaths etc. The bar staff will also be in attendance for part of the service, so during this time there will be no bar service. Once the bar reopens soup and rolls along with cupcakes will be available.

Tea and coffee served from an urn will be available at a cost of £1 per cup,) Monies made from teas/coffees will be donated to our charities.

Music will be available during the afternoon

Clayton singing from 1 till 3 and a female singer 'we'll meet again performing from 5 till 7.

5. Facilities

Tracy will be chasing this up with the property team and will give feedback when she has any to give.

6. Bar receipts

The till receipt has now been changed to show as Sandy Bay residential resort.

7. Rubbish and recycling collection

Tracy has been working with Castle Point Council with regards to introducing recycling collections. As we are all aware this is a government initiative to encourage recycling across the Country. TC asked if this would require a 28-day consultation period, as although it was not an initiative from the park Owners, it would have to be started..

The RA committee believe this constitutes a major change to the park, there for advising management a consultation period would be required, we have written to TC to confirm this to her.

8. Gullies and Drains, Road sweeper.

The gully cleaner has been on sight these past weeks and cleaned out the gullies as well as the road sweeper who comes to the park every other Thursday.

The RA committee rep will be walking round the park with the management representative in the coming weeks to check for any possible issues. Management will be bringing to the attention of all of these workers that there are one way streets here and that they should ensure to go the correct way.

9. Lighting

The lighting issue in Mermaid Way has now been rectified, as temporary lights are now in place.

Regarding the lighting in Pearl and Island drive, this is with Park Holidays property and planning, as they are working out how to implement improvements with the least disruption to the residents.

10. Aftersales and information to new residents.

This is now in hand with the sales office, who are working towards getting a welcome pack together for new residents.

11. Pool Closure

The Pool will remain open at least till the end of October. (weather permitting) However it will be reviewed as the weeks go on. A notice will be sent out once the actual closure date has been confirmed.

12. Smells around the Park

Although this is still being monitored, it appears now the colder weather is here the smells seem to have abated. The RA has confirmed that it has received no complaints for the last few weeks.

13. Speed humps

Some residents did mention to the RA they would be happy to have a speed bump put outside their home if it were to help with speeding. This was mentioned to management, who received a number of emails from residents expressing they did not want speed humps The conclusion from the RA and management perspective is that speed humps will not be installed. (It is for us the Residents to ensure that we and our guests do not speed on the park)

14. Gate at side of ANPR barrier.

It was mentioned in an earlier letter to residents that a gate would be added to the side of the ANPR barrier. This is currently with Park Holidays property/planning team. We will ensure that all members are made aware as soon as we are.

15. Bar closure

On the 11th November at 11am the bar will be honouring the 2 minute silence, therefore no service will be available for that period.

16. Electric Scooters on park

It was reported that some people were let onto the park who were using electric scooters. They informed the warden they were going to the shop. It seems these people were also seen elsewhere within the park. This was reported to management who are checking into this incident with the staff (and CCTV) that were on duty that day. All incidents on the park are logged and sent to TC on a daily basis, so she will have access to the information,

17. Tables in bar for quiz evening

Catherine mentioned that she would need to rearrange the table set up in the bar when there's a quiz night. She wanted to assure those people who attend that they will still have their table, but it may be in a different location.

Meeting closed 12:30