

Notes of meeting 14th July 2025.

Tracy Clark General Manager Sandy Bay

Emmett Lerner Chair of RA

Linda Shillabeer Vice Chair

Tracey Wakeling Secretary



Good afternoon all, we hope that this finds you well.

Please see below updates from the meeting today with Tracy Clark, General Manager of Sandy Bay Park.

Security:

Tracy has said that this should have remained a CONFIDENTIAL matter involving only the people concerned and Tracy. Confidentiality has been broken, with the Park talking about the situation prior to all of those directly involved being spoken to. Confidentiality is the reason that the Residents Association were NOT advised. Tracy confirms that at the correct time, we will all be updated.

Tracy confirmed that Security is paramount, that there will always be a human presence on site, but that the mechanisms are being updated eg: ANPR. Therefore we will have both mechanical and human cover. The top gate coming in from Thorney Bay Road will always be manned.

Concerns over staff wearing Park Home Holiday T shirts:

The personnel wearing the Park Home T shirts were sound technicians here for the Live Aid Day. They do work for Park Home Holidays, and gave up their weekend to come to Sandy Bay to help us have the day we had.

Street Lights:

Tracy has confirmed that at the moment the Property Dept have stated that all new roads will have street lights on one side only. However, Tracy has received agreement with Property that she walks the park, in the dark to video the situation. From there, she and Property will report back on their decision.

Pool Hours:

It is proposed that from week commencing 21st July, there will be two late night swims, This will be a Monday and a Wednesday. The pool will close at 7.30pm. so from 5.30pm till 7.30 pm will be for residents only. There will not be Aqua aerobics on a Monday evening, this is due to lack of attendance on a regular basis, but the Wednesday class will continue. Tracy will confirm this date as soon as she is able.

Sewerage/smells:

You may have noticed that the smell has lessened over the past few days. Tracy Clark along with our Assistant Mayor and Town Councilor and of course many of our residents have emailed and called both the Local Authority, and the Sewage plant. Hopefully this will now be at an end, but do please highlight this again if you notice a difference.

Newsletter from Tracy:

The Newsletter will be available this Month and will come to you direct from the Office.

ANPR Fobs:

Sue in the office has been very busy getting all of our car/van registration numbers on to the database. The distribution of the fobs is imminent. Please DO NOT go to the office to collect them until you are advised to do so by Management,

Speeding:

This continues to be an issue here on Sandy Bay. However, the new ANPR system does pick up every car coming on to and leaving the Park. If you do see someone speeding, please try to get their Registration number (please do not put yourself into any danger doing this!) If you are able to get their number, send this to Customer Care, they will then be able to trace that car to a home and speak to the person direct.

Wristbands for pool and Bar:

These are in progress, Tracy is chasing the progress today and will advise of a distribution date. We have made it clear to her, that this is becoming more vital as school holidays approach when we expect to see more non-residents using the facilities.

Facilities:

Following on from suggestions from Residents direct to Tracy, the plans are being re-jigged. This does include a shop within the new building, as well as folding partition walls to allow for dual use when required.

We are advised that the Pétanque area will be incorporated into the new facilities.

We hope that this is of interest to you all.

Kind Regards

Tracey Wakeling - Secretary

Sandy Bay Park RA