

Newsletter – November 2025

Dear Residents,

I hope you are all well. For those who may not know me, my name is Gemma and I am the Assistant General Manager. I've recently returned from maternity leave and I look forward to seeing you all around the park again soon.

I would like to extend my sincere thanks to everyone who attended the Remembrance Sunday service. It was wonderful to see such a strong turnout for this important occasion. A special thank-you also goes to the QRA, as well as to Cath and the retail team, for organising the event and ensuring the morning was a success.

Retail Update – November 2025

Management Team

- Catherine Llewellyn & Mark Llewellyn – Retail Managers
- Delia Ewer – Assistant Retail Manager
- Linda Giola – Catering Manager

Mobile Number for Bar Deliveries & Table Bookings: 07852 143 964

Takeaway Service

We are pleased to confirm that takeaway food from the bar is now available for delivery to your home.

Delivery Hours:

- 12:00–14:00
- 17:00–19:00

Please note: this is a cash-only service. A receipt will be provided upon delivery.

Albert is our new delivery driver—many of you may recognise him from the swimming pool team.

Festive Dinners

Available from **27th November until Christmas Eve** (excluding Sundays), between **12:00–18:45**.

- **£25.00 per person**
 - Pre-orders and full payment are required at the time of booking. Spaces are filling up quickly, so please book early.
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Christmas Light Switch-On

Saturday, 29th November

Join us for our festive Christmas Light Switch-On event!

- **Hot Chocolate Station** – Create your own hot chocolate with a selection of complimentary toppings.
- **Christmas Market** – Indoor stalls in the Complex and additional stalls at The Cow Shed, featuring a variety of local vendors from Canvey Island.
- **Festive Dinners** – Limited availability; please speak to the Bar Team for bookings.
- **Light Switch-On:** from **19:00**
- **Wreath-Making Workshop:** £25.00 per person, payable one week in advance. Book at the bar. Held in the Arcade from **14:00**.

Events – November 2025

- **Rainy (Singer):** Sunday 23rd – 14:00
- **Quiz Night:** Friday 28th – 20:00
- **Christmas Light Switch-On:** Saturday 29th
- **Iain Lee (Singer):** Saturday 29th – 14:00
- **Hayley Gold (Singer):** Saturday 29th – 18:00

Weekly Activities:

- **Meat Raffle:** Every Sunday – 17:30
- **Line Dancing:** Every Saturday – 10:00–11:00 (£5.00 per person)

General Notices

Please note that the bar will close to residents from **17:00** on **Monday 15th** and **Tuesday 16th December** for our Staff Christmas Parties. The team works exceptionally hard throughout the year and deserves this time to celebrate together. The bar will remain open to residents from **09:00–17:00** as normal on these days.

The installation of the ANPR barriers has been successful. If you have not yet provided your number plate (or those of your regular guests), please contact the office so we can register your vehicle for automatic entry.

A polite reminder to all residents and guests with pets:

Please ensure you pick up after your animals and dispose of waste in the bins provided.

While the situation has improved significantly, we still receive occasional complaints. We also ask that pet noise is kept to a considerate level at all times.

Please note that planting anywhere on the park is not permitted.

Refuse Collection: Monday and Friday

Please place household rubbish outside your home before **8:00am**.

Speed Limit: 5 mph

With the festive season approaching and more residents enjoying the clubhouse, please take extra care when driving—especially in the dark. Let's all look out for one another and help keep the park safe.

General Enquiries & Complaints: Please be advised that all general enquiries and complaints should be submitted to customercare@sandybay.co.uk Any matters requiring further attention will be escalated accordingly.

Christmas Home Decorating Competition

We are pleased to announce that we will be offering an **F&M Hamper** for the **best externally decorated home** on **Thursday 18th December**. A member of our Sales Team will judge the entries during the week commencing **15th December**. We look forward to seeing your festive displays!

Office Opening Hours Over Christmas & New Year

Christmas Eve	10am - 12 noon
Christmas Day	Closed
Boxing Day	Closed
Sat/Sun	Closed
Mon 29 th Dec	10am - 12 noon
Tuesday 30 th Dec	10am - 12 noon
New Years Eve	10am - 12 noon
New Years Day	Closed
Fri 2 nd Jan	Closed
Sat/Sun	Closed
Mon 5 th Jan	Normal hours 9am - 5pm

Kind regards,
Gemma