



Friday 28th March 2025

Dear Resident(s)

I would like to start by introducing myself as your General Manager here at Sandy Bay, my name is Tracy Clark and I have been in the industry for a glorious 27 years, I have had different experiences in many beautiful locations across the UK on parks both Residential and Holiday.

I understand from the Residents Association that regular updates as to what is happening on and around the park are very well received and it has been agreed that these newsletters will be circulated bi-monthly and any important updates between newsletter's will be circulated by email.

Email Address – Please ensure you have provided the office with your up-to-date email addresses. This way we can ensure you are receiving all information that is circulated from the management team here at Sandy Bay.

Security – I want to assure you that security here has not been reduced, it is unfortunate that there was some cross over in terms of team holiday and that on occasion we were reduced to one security guard, I have raised this with the security manager who has circulated with his team so we do not find ourselves in the same situation in the future. I have also raised your concerns regarding unknown vehicles not being checked and teenagers jumping the fence. Please be mindful that the security guards, at times may need to leave their post to deal with incidents on park, should you have any concerns please email customercare@sandybay.co.uk.

Decking – I am pleased to confirm that all decking issues have now been resolved for the residents, we are thankful to the team at Premier Park Decking for all their hard work.

Sandy Bay, Thorney Bay Road, Canvey Island, Essex, SS8 0DB.

Reception

T: 01268 510 011 | E: customercare@sandybay.co.uk

Sales

T: 01268 511 666 | E: sales@sandybay.co.uk

W: www.sandybay.co.uk

Owner referrals – I wanted to provide some clarity around this topic, owner referrals will only be granted if the resident(s) introduce the prospective buyers to a member of the sales team at the sales office whereby it will be recorded on the sign-up paperwork. There have been instances whereby this has not happened, moving forward this will be the process to avoid any disappointment.

Clubhouse – I have received several emails regarding the opening times and forthcoming entertainment, please see below your weekly events.

Weekly Events:

Monday - Men's Darts 7pm

Tuesday – Bingo – eyes down 2:30pm

Wednesday – Coffee Morning 10.30am

Board Games 2.00pm

Wellness drop in clinic 10am bi-weekly from 9th April.

Wednesday Evening – Ladies Darts 7pm

Thursday – Bingo – eyes down 2:30pm followed by mixed Darts.

Friday – Quiz night 8pm - Bi-Weekly from 4th April.

Available from Saturday 5th April – Weather Permitting

Saturday – 11am Walking Football – meet on the green next to the shop.

Sunday – 11am Walking Rounders – meet on the green next to the shop.

Swimming pool – The swimming pool will be open weather permitting from 1st April from 9am & 13:30pm daily.

Please be aware that no glass is permitted in or around the pool area, should you wish to purchase drinks please request them to be supplied in plastics as broken glass in the pool is exceptionally time consuming to find and can result in the pool being closed for long periods of time.

Waste disposal – It has been reported that residents have been disposing of items such as hypodermic needles and sharp objects within their waste, please ensure these are disposed of correctly as this does pose a hazard to the Maintenance Team when they are carrying out collections.

It has also become apparent that items we do not collect such as garden furniture and plant pots are being disposed of over at the Thorney Bay part of the park, this is fly tipping and anyone found to be doing so will be reported.

Speed limit – Please be respectful of the 5mph speed limit around park, I have received several complaints regarding this. Whilst I am aware the contractors have been doing so; they have now slowed down following a complaint raised from me to the property team.

Dog Poo Bins – I will be making arrangements for more dog poo bins to be installed, whilst many of you are kind enough to clean up after your dogs there are still some that are not doing so, it is unfair to leave this for what could be a neighbour to tread in and through their homes. Please be courteous and clean up after your animals.

Advertising boards – I have noted when walking around that there are a number of homes with advertising boards outside, please may I ask that you remove these as they are not permitted on park as they are classed as equipment intended for business purpose.

If you have any further concerns, please do not hesitate to email customercare@sandybay.co.uk, or speak to a member of the management team on site who will assist your concerns.

I hope you all have a lovely weekend.

Kind regards
Sandy Bay Management Team.