

Calor Public Information Letter

1st October 2024.

Dear Neighbour,

Re: Calor Gas Limited, Thames Way, Canvey Island, SS8 0HR.

As the Site Manager of the above addressed site, I am writing to you on behalf of Calor Gas Limited with regard to our Liquefied Petroleum Gas (LPG) Terminal, located on the North-East bank of the River Thames at Canvey, Essex.

Our facility stores LPG, which is highly flammable. We have an obligation under legislation known as the Control of Major Accident Hazard (COMAH) Regulations 2015. Under the provisions of these regulations, Calor Gas is required to notify people visiting, living and working in the vicinity of the site of the activities carried out and the potential hazards associated with them.

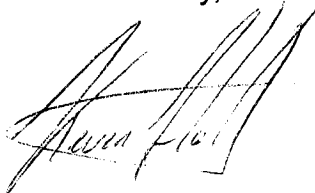
This letter supersedes any previous correspondence and does not imply any increase in the risk to you from our installation.

As an important member of the community, we have always given the safety and protection of our neighbours the highest priority. We have every confidence in our facilities and procedures.

May I ask that you read the attached information carefully and suggest that you keep it in a safe place.

If you have any concerns or if you require further information, please do not hesitate to contact me at the above address.

Yours faithfully,

A handwritten signature in black ink, appearing to read "Keven Hall".

Keven Hall
Terminal Manager
01268 511511

MAJOR ACCIDENT SAFETY INSTRUCTION CARD

Issued for Calor Gas Ltd, Canvey, Essex SS8 0HR.

1. WARNING OF DANGER



The COMAH alarm will be sounded if there is an incident onsite that may require to take the following actions.

The COMAH alarm is an AIR RIDE SIREN.

The alarm is tested every Tuesday at 1000hrs.

Do not panic – follow these instructions.

2. GO INDOORS

- Remain indoors and await further instructions from the Emergency Services.
- Close windows and doors.
- Do not use vehicles.
- Stay away from windows.

3. MAKE THE PLACE SAFER



- Switch off electrical and gas appliances.
- Block incoming draughts and ventilation.
- Turn off vehicle engines.
- Do not light matches or other ignition sources.
- Stay clear of windows and doors.

4. FURTHER INFORMATION



- Follow instructions from the emergency services.
- Do not use mobile phones
- Phone lines should be used for contacting the emergency services only.
- Listen to local radio for further information.
 - Radio Essex 105.1 FM
 - BBC Radio Essex 95.3, 103.5 FM
 - Heart Essex 96.3, 102.6 FM

5. ALL CLEAR

Wait until the emergency services advise that it is safe. The alarm being turned off does not mean that the incident is over.