



25th August 2023

Dear Resident (s)

Bank Holiday Monday: Let's start with our upcoming event this Bank Holiday Monday! Please see our new flyer on the next page, and I apologise for the information that went out earlier this week in error. I will be attending with other members of the management team and hope to see as many of you there as possible to enjoy the buffet, music, and prosecco!

Swimming Pool: I'm glad to see so many of you over at the pool in the last few weeks, the refurbishment has been a great success. I would like to say a big thanks to our Lifeguards, Mike and James who do a great job of keeping everyone safe in the pool. We are actively recruiting for more lifeguards, and we have our Health & Safety manager on site once a week. If you have any concerns regarding the pool, please contact us on the customer care email address - customercare@sandybay.co.uk As a reminder, the swimming pool is open to residents and up to 4 guests on a first come first serve basis.

Speed Bumps: We are aware of the speeding on park, by residents, guests, carers, delivery divers etc and was planning on installing speed bumps along Jack King Drive. This has been highlighted in many RA meetings and although the installation date was confirmed, we have received many concerns from residents about the speed bumps and a further risk assessment is being undertaken.

Security: It was great to receive so many positive emails in the customer care inbox regarding our security team. Following recruitment, we now have 3 new night guards which means more of a presence on Park. Security would like me to pass their thanks on for all the messages of support and treats they receive. Our residents clearly know our security team have a sweet tooth!

Bar / Kitchen: Kadinia and I would like to thank you all for welcoming the new menus and food times of service. We will be introducing themed nights in the coming weeks and your suggestions will be welcomed either by email or direct in the Bar. I am aware the coffee machine has been out of action for some time now, but to confirm a new coffee machine is on order.

Decking: UK Sundecks have been on Park and made a start with the decking replacements. We still have our list and are working through it accordingly with UK Sundecks to resolve these issues as quickly as possible.

Future Development: I'm sure residents will have noticed scrap units leaving the park in the last week and another new home arriving on Sandy Bay. This is, of course necessary for the development to continue and make way for new homes.

Facilities: We are drafting the final drawings for the new facilities and will be sharing with the Residents Association and sending information on a newsletter in due course.

Communications: This newsletter will be delivered to your home and if you are on our mailing list you will also receive this by email. If you would like to receive email updates from the office, bar, pool, please contact customercare@sandybay.co.uk or contact us in the office so we can add you to our mailing list. Alternatively, you can call 01268 510011.

Important Reminder: Tuesday 26th September. Following various communications with Maintech Power, I would like to inform residents that there will be a substation overhaul and total electricity site outage on **Tuesday 26th September**. The Power outage is Scheduled for 8am- 4pm. This is essential work that is legally required to be carried out every 4 years.

Please use this notice to allow you to prepare for the outage. Maintech Power recommend that you turn your fridge/ freezer temperature to a higher setting from 10pm the evening before and keep the opening of the doors to a minimum until power is restored. We apologise in advance for this inconvenience; however, this is essential works.

Hope to see you all on Monday!

Kind Regards
Gemma



Sandy Bay Bank Holiday Party

The Sandy Bay Management would be delighted if all residents could join us for an afternoon of food and music and an opportunity to meet the team !

Sandy Bay Clubhouse
Time: 2.00pm- 5.00pm
Free Refreshments:-
Glass of Prosecco/Orange Juice
Buffet

28
August

The kitchen will be closed during this event between hours 2.00pm- 5.00pm. Timings prior and after the event- normal hours will resume.
This event is for residents only.
If you are a sole occupant you may bring a friend.
Due to safety restrictions, this is for adults only and no children allowed.
Swimming pool will be open as normal (no alcohol allowed in pool area)