

Sandy Bay, Thorney Bay Road, Canvey Island, Essex SS8 0DB Tel: 01268 511666 Email: info@sandybay.co.uk

Wednesday 18th January 2023

## Dear Resident (s)

Sandy Bay Management team would like to wish you a Happy New Year and a positive start to 2023. This is our first Newsletter of the year and we wanted to give you updates on developments and activity around the park.

#### Security:

Firstly, we would like to thank you all for your generosity to our security guards over the Christmas period. We have seen a reduction in calls to Security for non-emergency issues and would like to thank you for your co-operation on this. If you do have an emergency, please call 999. Whilst Security may not always be present at their posts it is important to note they may be dealing with incidents on park.

# **Speed Limit:**

Can we please remind all residents and their visitors the speed limit on Sandy Bay is 5mph. We are receiving complaints regarding residents or their visitors speeding on park. In the coming months we will be looking to place traffic calming measures, to help alleviate the issues. We are also aware of carers / delivery drivers speeding on park and have made them aware they will face driving restrictions if it continues.

#### Refuse:

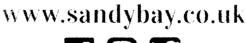
We would like to remind residents that the Sandy Bay team will collect household refuse only. Our refuse collection days are Monday, Wednesday, Friday from 9am. Larger items, such as Christmas trees, microwaves, beds / mattresses etc are for the homeowner to dispose of themselves in the local refuse centre.

## **Government Energy Grant:**

We are pleased to say we have seen an update on the money saving website from Martin Lewis. There will be an online link for the homeowner to follow so you can apply directly for the Grant, and this will be coming to you direct. The link is due to be available in January and as soon as we know, we will be sharing this information with all residents as soon as possible so you can make your claim. This money will be coming to you direct from the local Council, not Sandy Bay.

# Pets:

Polite notice to all pet owners, can you please keep your dogs on a lead no longer than 1 meter in length and pick up after your dog, we provide dog bins for the disposal of your dog bags. Please keep dogs off the artificial grass.









### Decking:

We have had a slight delay in starting the remedial works to the decking's due to it being a much bigger project than we first thought. The Decking will be prioritised in urgent order first. Residents with PVS decks have been contacted and UK Sundecks will be in contact shortly to book in the repairs / replacements where necessary. We are still making phone calls to those with black decks fitted by UK Sundecks.

## **General Updates:**

New street lighting will be installed around the Bayside Road area from Monday 16th January.

A footpath will be installed from the Bar carpark down to the Sandy Bay Security Hut roundabout from Monday  $16^{\rm th}$  January.

There has been a delay of the drawings for the new facilities, however we are arranging a presentation day for all residents to show plans for the new facilities on park. We will make you aware of the date in due course.

We have plans for the dyke to be tidied up before the end of January.

From 1st February we will be repainting road markings.

If you have any further concerns, please do not hesitate to email <a href="mailto:customercare@sandybay.co.uk">customercare@sandybay.co.uk</a> or call the office on 01268 510011 to speak to a member of the management team on site who will assist you with your concerns.

I hope you all have a wonderful week.

Kind regards
Sandy Bay Management Team